

# THE VALUE WE DELIVERED TO OUR STAKEHOLDERS IN 2020

**Total Revenue:** MUR **4,820M** ↘      **Total assets:** MUR **13,088M** ↗      **Return on capital employed:** **9.3%** ↘      **Operating profit:** MUR **789M** ↘

## STAKEHOLDER      FINANCIAL AND NON-FINANCIAL VALUE DELIVERED



Employees

**100% employees** across all businesses retained  
**100% salaries** maintained  
**75% Group Employee Engagement Score**  
**Promoted diversity**  
 21% women in leadership/management roles  
**Invested**  
 MUR 4.7M in training & skills development



Clients

**Advanced airtime and data** of a value of MUR 8.8M to 199,560 customers  
**Kept our customers** connected to their loved ones during lockdown  
**Wrote off**  
 MUR 5.2M in late payment charges at Emtel  
**Completed online transactions**  
 worth MUR 111M after developing digital payment solutions  
**Extended 4G network coverage to** 422 sites (of which 67% sites with LTE 2600/2100), covering 96.8% of the population in Mauritius.  
**Provided rental relief of** MUR 2.7M to tenants



Providers of Capital

**Dividend:** MUR 213M  
**Interest paid to lenders:** MUR 407M



Partners and Suppliers

**Honoured all our commitments** to our partners and suppliers  
 Most of our subsidiaries have **shifted to digital payments**



Our Communities

**Contributed** MUR 1.5M to the National COVID-19 Solidarity Fund  
**Raised** MUR 7.7M through our employee Currimjee COVID-19 Relief Fund and MUR 8.8M for our CSR activities  
**Distributed food** to 1,050 families  
**Employed** 72% local community members at Anantara iko  
**Reduced consumption of**  
 ↘ Water by 40%  
 ↘ Paper by 28%  
 ↘ Fuel by 19.6%